Homeless Resource Guide

The Homeless Resource Guide is a guide focused on services for individuals experiencing homelessness or those at risk of homelessness. The Guide’s purpose is to connect individuals and service providers to valuable and relevant community resources in Columbus and the Chattahoochee Valley.

Homelessness does not define a person, but is a situation that one faces. Just as there are many roads that might bring a person to that situation there are many roads out....

Roads can be service providers who provide critical resources to those in need. If you are interested in learning more about homelessness and what is being done in the community, email homeless@HomelessResourceNetwork.org for more information.

If you are an agency appropriate for this publication or need to change your agency’s content please contact the Homeless Resource Network at homeless@HomelessResourceNetwork.org.

Information subject to change without notice
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The Homeless Resource Network expresses appreciation to New Horizons for managing the Homeless Resource Guide from 2005 through 2010
Clothing

Mission Columbus.................................................................(706) 507-4672
http://missioncolumbus.com/ (706) 322-7757
3679 Steam Mill Rd, #B
Columbus, GA 31906
Hours: M – Tu 9:00am – 2:45pm, W 9:00am – 12:15pm, Th 9:00am – 12:45pm,
F 9:00am – 11:00pm
Requirement: Call ahead of time to make an appointment.
Fee: Free to homeless.

Salvation Army.................................................................(706) 322-0482
https://salvationarmygeorgia.org/columbus/
615 Manchester Expy
Columbus, GA 31904
Hours: M – Tu 8:45am – 12:00pm
Requirements: Call ahead of time to make an appointment. Picture ID required at pick up. Pickup clothing voucher during hours above at main office, then go to the Salvation Army store.
Fee: Free.

St. Anne’s Catholic Church Outreach.....................................(706) 568-1592
1820 Box Rd
Columbus, GA 31907
Hours: Tu, W, Th 9:00am – 11:30am
Requirements: Clients can come one time a season. Agency or employer referral required for work boots or work clothes only.
Fee: Free.

Valley Rescue Mission ..........................................................(706) 322-8267
2903 Second Ave
Columbus, GA 31904
Hours: M – F 9:00am – 4:00pm
Requirements: ID and Social Security card. Pickup clothing voucher during hours above at main office, then go to the Bargain Center.
Fee: Free.
Counseling

Department of Veteran Affairs
Veterans Crisis Line...........................................(800) 273-8255, press 1
www.veteranscrisisline.net
Hours: 24 hour hotline.
Can also chat online at www.veteranscrisisline.net.

Family Center.................................................................(706) 327-3238
www.thefamilyctr.org
1350 Fifteenth Ave
Columbus, GA 31901
Hours: M, W 8:00am – 5:00pm, Tu, Th 9:00am – 7:00pm, F 8:00am – 2:00pm
Requirements: Call office for information.
Fee: Sliding fee scale based on income ($15-$75).

Pastoral Institute..............................................................(706) 649-6500
www.pastoralinstitute.org
2022 Fifteenth Ave
Columbus, GA 31901
Hours: M – Th 8:00am – 8:00pm, F 8:00am – 5:00pm
Requirements: Call office for information. Evening appointments are limited.
Fee: Sliding fee scale based on income.

Education

Adult and Community Education.....................................(706) 641-5620
Columbus Technical School
928 Manchester Expy
Library Room 611
Columbus, GA 31904
Hours: M – Th 8:00am – 6:00pm
Description: Part of Columbus Technical College, the program offers assistance in helping people achieve their GED. There are no deadlines for test. It is created to progress at own pace, if 16 or 17 years old must have withdrawal papers from last high school and parent or legal guardian must come.
Requirements: State I.D. and complete a locator test on the day of application.
Fee: Placement testing and preparation classes are free. There is a $160.00 fee for GED test.
The Chattahoochee Valley Libraries ............................... www.cvlga.org

**Tip:** Letter of residency from shelter can be used to obtain library card.

Free help in job search and resume building:
www.cvlga.org/job-career-gateway

Free computer trainings:
www.cvlga.org/events/computer-classes

Library card needed to access library computers and check out materials.
Library card not needed to attend computer classes or use online job resources.

**Columbus Public Library** .................................................(706) 243-2669
3000 Macon Rd 
Columbus, GA 31906-2201

**Mildred L. Terry Public Library** .................................(706) 243-2782
640 Veterans Pkwy
Columbus, GA 31901

**North Columbus Public Library** .....................................(706) 748-2855
5689 Armour Rd
Columbus, GA 31909

**South Columbus Public Library** .................................(706) 683-8805
2034 South Lumpkin Rd
Columbus, GA 31903

**Cusseta-Chattahoochee Public Library** ......................(706) 989-3700
262 Broad St PO Box 539
Cusseta, GA 31805

**Marion County Public Library** .................................(229) 649-6385
123 East Fifth Ave
Buena Vista, GA 31803

**Parks Memorial Public Library** .................................(229) 887-2103
890 Wall St
Richland, GA 31825

**Tip:** With a letter of homelessness a library guest pass can be issued for free.

**Phenix City-Russell County Library** .........................(334)297-1139
www.phenixcitylibrary.com
1501 Seventeenth Ave
Phenix City, AL 36867
Hours: M 9:30am – 6:00pm, Tu 9:30am – 8:00pm, W – F 9:30am – 6:00pm,
Sa 10:00pm – 2:00pm, Su 1:00 – 5:00pm
Higher Education

Chattahoochee Valley Community College.................................(334) 291-4900
www.cv.edu
2602 College Dr
Phenix City, AL 36869
Requirements: Go to website www.cv.edu to complete an application.

Columbus State University........................................................(706) 507-8800
www.columbusstate.edu
4225 University Ave
Columbus, GA 31907
Requirements: Call Admission Office for details.

Columbus Technical College.......................................................(706) 649-1847
www.columbustech.edu
928 Manchester Expy
Columbus, GA 31904
Requirements: Call Admission Office for details.

Georgia Military College..........................................................(706) 478-1688
www.gmc.edu
7300 Blackmon Rd
Columbus, GA 31909
Requirements: Call Admission Office for details.

Miller-Motte Technical College....................................................(706) 225-5637
www.miller-motte.edu
1800 Box Rd
Columbus, GA 31907
Requirements: Call Admission Office for details.

Strayer University........................................................................(706) 225-5300
www.strayer.edu
408 12th St, Suite 102
Columbus, GA 31901
Requirements: Call Admission Office for details.

Troy University.............................................................................(334) 448-5106
www.troy.edu
Riverfront Campus
1510 Whitewater Ave
Phenix City, AL 36867
Requirements: Go to www.troy.edu to complete application.
**Public Education**

**Note: If you are homeless with school aged children**
Federal and state laws guarantee immediate enrollment in either the school last attended or the public school in the attendance area where the family is staying, even when records normally required are not available. Transportation will be arranged and school supplies made available. Contact your school’s Homeless Liaison to access these services. Visit [www.center.serve.org/nche/](http://www.center.serve.org/nche/) and/or [http://center.serve.org/nche/downloads/briefs/service_providers.pdf](http://center.serve.org/nche/downloads/briefs/service_providers.pdf) to better understand your children’s rights.

**Muscogee County School District**
2960 Macon Rd
Columbus, GA 31906
Homeless Liaison: Ms. Kimberly Brown ...............................(706) 748-2276

**Phenix City Public Schools**
1212 Ninth Ave
Phenix City, AL 36868
Homeless Liaison: Georgina Melendrez ...............................(334) 298-0534

**Russell County School District**
91 Poorhouse Rd
Seale, AL 36875
Homeless Liaison: Dr. Almesha Patrick .........................(706) 321-2266 ext. 7905

**Employment**

**State Department of Labor**

**Alabama Department of Labor** ...............................(334) 242-8055
[www.labor.alabama.gov](http://www.labor.alabama.gov)
Department of Industrial Relations
Montgomery, AL (no local office)
To File Unemployment:
File Claims ..........................(866) 234-5382
To Look For Jobs:
Employment Office... ......................................................(334) 749-5065
2300 Frederick Rd
Opelika, AL 36801
Hours: M – F 8:00am – 4:30pm (Central Time)

Career Center of Alabama..................................................(334) 214-4828
www.joblink.alabama.gov
Brassell Hall, C Building, Room 132 (located on CVCC campus)
2602 College Dr
Phenix City, AL 36869
Hours: M – Th 7:45am – 4:45pm, F 7:45am – 3:45pm
Description: Center provides career counseling, resume assistance and information about local and national labor markets.

Georgia Department of Labor Offices........................................(706) 649-7423
www.dol.state.ga.us
Columbus Career Center
700 Veterans Pkwy
Columbus, GA 31901
Hours: M – F 8:00am – 4:30pm
To File Unemployment:
   Individuals must register at the Career Center.
To Look for Jobs:
   Once an individual is registered they may obtain employment services.
Requirements: Picture identification and social security card.

Temporary Employment Agencies

Accounting Principals..........................................................(706) 568-4055
www.accountingprincipals.com
3469 Macon Rd PO Box 6348
Columbus, GA 31917
Hours: By appointment only
Description: Provide entry level positions up to CFO for accounting and finance.
Requirements: Resume is required to begin application and evaluation process.

Global Personnel Services..................................................(706) 649-6777
www.ghsol.com
1127 Brown Ave
Columbus, GA 31906
Hours: M – F 8:00am – 4:00pm
Description: Light industrial, clerical, and specified medical placements available.
Applications can be completed online.
Requirements: State ID, Social Security card, no criminal background, 2 years of relevant experience, pass drug and alcohol screening.
Kelly Services
www.kellyservices.com
5650 Whitesville Rd, Suite 104
Columbus, GA 31904
Hours: M – F 8:00am – 5:00pm
Description: Positions available range from clerical to industrial
Requirements: 2 forms of identification: one must be a photo ID such as state identification card or driver’s license and other must be non-photo ID such as Social Security card or birth certificate. Applications can be done online at www.Kellycareernetwork.com.

Labor Finders
www.laborfinders.com
4400 Second Ave, Suite 7
Columbus, GA 31904
Hours: Applications are taken M – F 9:00am – 11:00am and 2:00pm -4:00pm
Description: Temporary, temporary to permanent and permanent employment.
Requirements: Proof of authorization to work legally in United States once application process is completed. Steel-toe boots required for some jobs.

People Ready
www.peoplereday.com
1032 Linwood Blvd
Columbus, GA 31901
Hours: M – F 5:30am – 6:00pm, Sa 6am – 9 am
Description: Temporary labor services. Transportation to job site is provided if needed.
Requirements: 2 forms of ID are required: will accept driver’s license, state ID, birth certificate or social security card.

Manpower Temporary Services
www.manpower.com
1648 Whittlesey Rd, Suite 100
Columbus, GA 31904
Description: Employment and staffing agency. Applications only accepted online.
Requirements: 2 forms of ID are required: will accept driver’s license, state ID, birth certificate or social security card.

Spherion
https://www.spherion.com/
1002 Broadway
Columbus, GA 31901
Hours: M – F 8:00am – 5:00pm
Description: Administrative, light industrial, customer service, non-clinical healthcare professional specialty positions available. Applications can be completed online.
Requirements: 2 forms of ID are required: will accept driver’s license, state ID, birth certificate or social security card. Resume required.
Resource MFG.................................................................................(706) 327-7877
www.resourcemfg.com
5651 Whitesville Rd, Suite 105
Columbus, GA 31904
Hours: M – F 8:00am – 5:00pm
Description: Staffing agency providing temporary, temporary to permanent and permanent employment. Some warehouse positions are available.
Requirements: Online application

Trojan Labor......................................................................................(706) 322-9420
www.trojanlabor.com
710 Linwood Blvd
Columbus, GA 31901
Hours: M – Sa 4:30am – 7:00pm
Description: Temporary employment agency.
Requirements: 2 forms of ID are required: will accept driver’s license, state ID, birth certificate or social security card.

Training Programs

Legacy Link ......................................................................................(678) 725-9216
www.legacylink.org
700 Veterans Pkwy
Columbus, GA 31901
Hours: M – F 8:15am – 4:30pm. Hours can vary, please call first.
Description: Training program for persons age 55 and over. Will assess job skills and interest, assist in setting goals and updating resume, learn job search skills and connection to employers who value mature workers and provide individual with temporary income while training.
Requirements: Must be at least 55 years of age, meet income guideline and be actively seeking employment.

Georgia Job Tips ............................................................................(706) 322-6255
www.gajobtips.com
2027 Sixth Ave, Suite A
Columbus, GA 31904
Hours: M – F 8:00am – 5:00pm. Appointments only
Description: Job placement and training service. The goal is to assist dislocated workers in securing permanent full-time employment. Listed companies that will recruit trainees from GA Job Tip agency are funded by WIA. Companies will receive training for free. Pre-employment workshop includes application completion, resume preparation, interviewing techniques, career counseling and job retention.
Requirements: Need referral from Georgia Department of Labor. Helps Georgia individuals over the age of 22 affected by business closures, layoffs or downsizing.
Goodwill Industries..............................................................................................................(706) 324-4366
www.gwisr.org
(866) 325-8265
2601 Cross Country Dr, Building A
Columbus, GA 31906
Hours: M – Th 9:00am – 6:00pm, F 9:00am – 3:00pm
Description: Employment connection and training programs.
Requirements: For all Goodwill programs you need referral from Vocational
Rehabilitation, Veterans Administration, ROSS program, Experience Works,
Pastoral Institute, or any other funding source. A “Ticket for Work” is provided by
SSA if you are receiving SSI/SSDI and can be used as a referral for all programs
at Goodwill. Must register first at center.

- **Community Readjustment** – link employees to employers that need
  minimal work readiness skills.
- **Janitorial Program** – No experience required. Job placement provided.
- **Retail Training Class** – 3-4 week retail training. Learn customer service,
  communication and other retail related skills.
- **ServSafe** – 2 weeks training food service and food prep, and preservation
  classes. Restaurants are now required to have employees go through the
  training and could provide referral/sponsorship.
- **Veterans to Success** – Veterans with disability receive direct employment
  placement services or trainings to transition from military to civilian
  employment.
- **Work Evaluation** – 10 day program will observe employment skills. If skills
  are needed, individual can transition to Work Adjustment Training.
- **Work Adjustment Training** – Program gives skills to make you competitive
  in job placement (successfully employed). Monthly renewal up to 6 months.

Success Center – Goodwill..................................................................................................(706) 324-4366
www.gwisr.org
Columbus Career Center Goodwill...............................................................(706) 324-4366
2601 Cross Country Dr, Building A
Columbus, GA 31906
Phenix City Success Center Goodwill.........................................................(334) 664-9716
3605 U.S. Hwy 431 North
Phenix City, AL 36867

Hours: M – Th 9:00am – 6:00pm, F 9:00am – 3:00pm
Description: Training for three different education opportunities, free career and
financial services, job postings, resume writing workshops, Dress for Success,
computer access, free tax preparation, free credit check and credit correction
assistance
Requirements: None
Vocational Rehabilitation Services .................................(706) 649-7400
Georgia Department of Labor
233 Twelfth St, Suite 402
Columbus, GA 31902
Hours: M – F 8:00am – 4:30pm
Description: This is a program for disabled people wanting to work. It is a volunteer program. You may walk-in or be referred by other programs.
Requirements: Must have a disability

Workforce Investment Act - WIA ...........................................(706) 653-4539
Georgia Department of Labor
700 Veterans Parkway
Columbus, GA 31901
Hours: M – F 8:00am – 4:30pm.
Description: Provides training to low income individuals or individuals experiencing lay-off due to plant closures, mass layoffs or other effects of the changing economy. Youth Work experience program is also available.
Requirements: Must have referral from Georgia Department of Labor

Food

Soup Kitchens and Served Meals

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<thead>
<tr>
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<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
<th>Sun</th>
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<tbody>
<tr>
<td>House of Mercy</td>
<td>Must attend 11am Church Lunch 12:30pm</td>
<td>Must attend 11am Church Lunch 12:30pm</td>
<td>Must attend 11am Church Lunch 12:30pm</td>
<td>Must attend 11am Church Lunch 12:30pm</td>
<td>Must attend 11am Church Lunch 12:30pm</td>
<td>Must attend 10:30am Church Dinner 4pm</td>
<td>Must attend 1:30pm Church Dinner 4pm</td>
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<td>1532 3rd Ave</td>
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<td>Columbus, GA 31902</td>
<td>706-322-6463</td>
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<tr>
<td>Safe House</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
<td>Breakfast 7am -8am Lunch 11:30am-1pm</td>
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<td>2101 Hamilton Rd</td>
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<td>Columbus GA 31901</td>
<td>706-322-3773</td>
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<tr>
<td>Salvation Army</td>
<td>Dinner 5pm</td>
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<td>Dinner 5pm</td>
<td>Dinner 5pm</td>
<td>Dinner 5pm</td>
<td>Dinner 5pm</td>
<td>Dinner 4:30pm</td>
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<td>1718 2nd Ave</td>
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<td>Columbus, GA 31901</td>
<td>706-327-0275</td>
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<tr>
<td>Valley Rescue Mission</td>
<td>Must attend 3:30pm Chapel Dinner 4pm</td>
<td>Must attend 3:30pm Chapel Dinner 4pm</td>
<td>Must attend 3:30pm Chapel Dinner 4pm</td>
<td>Must attend 3:30pm Chapel Dinner 4pm</td>
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<td>2903 2nd Ave</td>
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<td>Columbus, GA 31901</td>
<td>706-322-8267</td>
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Holy Family Catholic Church ...........................................(706) 323-6908
1142 Third Ave
Columbus, GA 31901
Sack lunches: M, W, F 8:30am – 9:30am
### Food Pantries

Tip: Many food pantries require a referral. Referrals can be obtained through your DFCS food stamps worker if you are receiving food stamps.

Tip: This is an incomplete listing please call 211 for additional resources.

<table>
<thead>
<tr>
<th>Pantry Name</th>
<th>Phone Number</th>
<th>Address</th>
<th>Hours</th>
<th>Requirements</th>
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<tr>
<td><strong>Columbus Wellness Center</strong></td>
<td>(706) 596-1171</td>
<td>1220 Wildwood Ave, Columbus, GA 31906</td>
<td>M − Th 10:00am − 4:00pm, F by appointment only</td>
<td>Referral</td>
</tr>
<tr>
<td><strong>First Baptist Food Closet</strong></td>
<td>(706) 322-4468</td>
<td>1214 Third Ave, Columbus, GA 31901</td>
<td>M, Th 9:30am − 11:30am</td>
<td>2 proofs of identification</td>
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<tr>
<td><strong>Mission Columbus</strong></td>
<td>(706) 507-4672</td>
<td>3679 Steam Mill Rd, #B, Columbus, GA 31906</td>
<td>M, Tu 9:00am − 4:00pm, W 9:00am − 1:00pm, Th 9:00am − 4:00pm, F 9:00am − 12:00pm</td>
<td>Can receive 4 times a year, with 30 days in between visits</td>
</tr>
<tr>
<td><strong>South Columbus United Methodist Church</strong></td>
<td>(706) 689-5094</td>
<td>1213 Benning Dr, Columbus, GA 31903</td>
<td>M, W, F 11am − 2pm</td>
<td>ID clients are eligible once monthly per person</td>
</tr>
<tr>
<td><strong>St. Anne’s Catholic Church Outreach</strong></td>
<td>(706) 568-1592</td>
<td>1820 Box Rd, Columbus, GA 31907</td>
<td>M − Th 9:00am − 11:30am</td>
<td>Need agency referral. Referral should include client name, date of birth, address, the number in household. (These are groceries so client should have access to kitchen facilities to prepare and store food items.) Clients are eligible for groceries four times annually. Fee: Free.</td>
</tr>
<tr>
<td><strong>Valley Rescue Mission</strong></td>
<td>(706) 322-8267</td>
<td>2903 Second Ave, Columbus, GA 31904</td>
<td>M − F 9:00am − 12:00pm and 1:00pm − 4:00pm</td>
<td>Referral and photo ID.</td>
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Wynnton Neighborhood Network @ St. Thomas Episcopal Church  
2100 Hilton Ave .................................................................(706) 327-0838  
Columbus, GA 31906  
Hours: M – F 10:00am – 12:30pm  
Requirements: Referral on letterhead with Social Security Number and the names and ages of children in the household. Please go around to the back of the building for assistance.

Food Stamps

Columbus Department of Family and Children Services ..........(706) 649-7311  
www.gateway.ga.gov/access................................................online renewal application  
2100 Comer Ave  
Columbus, GA 31901  
Lost/stolen card replacement...................................................(888) 421-3281  
Hours: M – F 8:00am – 5:00pm  
Requirements: Identification card and social security card for all family members requesting food stamps, proof of residence (Muscogee county residence only) and income, and complete application.

Russell County Department of Human Resources ..............(334) 214-5780  
www.dhr.alabama.gov  
1003 Twenty-fifth Ave  
Phenix City, AL 36869  
Hours: M – F 8:00am – 4:30pm  
Requirements: Can apply online at www.dhr.alabama.gov or in office. You will be screened at front desk. Bring Photo ID, proof of residency, social security cards for entire family and proof of income.

Identification

Alabama Department of Public Safety .....................................(334) 298-1953  
www.dps.alabama.gov  
1320 Broad St  
Phenix City, AL 36867  
Hours: M – F 8:00am – 12:00pm and 1:00pm – 4:30pm  
State ID Card: $36.25 fee (cash, Mastercard or Visa), $31.25 replacement fee.  
Driver’s License: $5 fee (cash, Mastercard or Visa) for exams and $36.25 (cash, Mastercard or Visa) for license, $31.25 replacement fee.  
Documents needed: A certified copy of birth certificate, certified copy of marriage or divorce certificate (if applicable due to name change), social security card, a third form of ID and 2 proofs of residency.
Georgia Department of Driver Services .......................... local (706) 569-3033
www.dds.ga.gov          statewide (678) 413-8400
8397 Macon Rd
Midland, GA 31820
Hours: Tu – F 8:00am – 6:00pm, Sa 8:00am – 12:00pm
State ID Card: $32 fee for 8 year ID, $5 replacement fee for lost or stolen ID with existing expiration date.
Driver’s License: $32 fee for 8 year license, $5 replacement fee for lost or stolen license with existing expiration date.
Documents needed: A certified copy of birth certificate, certified copy of marriage or divorce certificate (if applicable due to name change), social security card, letter of clearance or driver’s record dated within 30 days if you ever had a driver’s license or state identification from another state (and don't have the hard copy) and 2 proofs of residency.

Homeless Resource Network, Inc. ............................. (706) 571-3399
www.HomelessResourceNetwork.org
2221 Second Ave
Columbus, GA 31901
Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm
Description: Provides one-time fee to obtain a certified birth certificate and/or state ID.
Requirements: Must be homeless (living in a homeless shelter or on the street) and have a letter of verification of homelessness stating where the individual is sleeping from an agency in order to use Homeless Resource Network transportation services.

Social Security Administration .............................. local office (877) 784-3688
www.ssa.gov          (800) 772-1213
7263 NorthLake Dr
Columbus GA 31909
Hours: M, Tu, Th, F 9:00am – 3:00pm, W 9:00am – 12:00pm
Description: Social Security Cards can be obtained for free with certified copy of birth certificate and driver’s license or state ID.

Legal

Georgia Legal Services.....................................................(706) 649-7493
www.glsp.org
233 Twelfth St, Suite 910
Columbus, GA 31901
Hours: M – F 9:00am – 5:00pm Walk-ins for evictions only. Prefer telephone intakes.
Description: No criminal cases. Provides services to clients who have had welfare benefits and/or food stamp applications denied. Other legal services include landlord tenants/evictions, restraining/protective orders. There is a special focus on Senior citizen services. Counsel and advice are available.
Social Security Administration .......................... local office (877) 784-3688
www.ssa.gov                                      (800) 772-1213
7263 North Lake Dr
Columbus, GA 31909
Hours: M – Tu 9:00am – 3:00pm, W 9:00am – 12:00, Th – F 9:00am – 3:00pm
Description: Administers disability programs for SSI (Supplemental Security Income) and SSDI (Social Security Disability Insurance), retirement benefits and survivors’ benefits. Applications are taken. Applicants may call or walk in for appointments. Social Security cards can be obtained for free with proof of identity and U.S. citizenship or current work-authorized immigration status.

Medical

Medical Care

All Kids (Alabama) .................................................................(888) 373-5437
www.adph.org/allkids
Provides healthcare to families with children under 20 years of age who aren’t eligible for Medicaid and cannot afford private health insurance.
How to apply: Call to have an application sent or apply online.

Columbus Health Department ............................................(706) 321-6300
www.westcentralhealthdistrict.com/counties/columbus
2100 Comer Ave, 2nd Floor
Columbus, GA 31904
Description: WIC services, breast screening, mammograms and cervical cancer screening, prenatal services and Sexually Transmitted Infections clinic. Most services have a sliding scale fee.

Columbus Regional Outpatient Clinic (OPC).......................(706) 321-3710
1800 Tenth Ave
Columbus, GA 31901
Hours: M – F 8:00am – 4:30pm
Description: Provides indigent health care at a minimum cost for Muscogee county residents.
Requirements: Must first call (706) 321-3710, option 2 for a financial screening appointment.
700 Eighteenth St
Professional Tower Bldg., Suite 102
Columbus, GA 31901
Documents needed for financial screening:
1) Proof of Muscogee county residence for last 3 months.
2) Proof of income from last 12 months, letter from pay stub, income verification, a wage statement from the Department of Labor.
3) Picture identification (GA ID) and Social Security Card or if no Social Security Card a birth certificate is required. GA ID needs to match address of residence. Need Social Security Cards and birth certificates for all children in family.
4) Marital Status documents, if applicable.
If you have questions please call for eligibility.

**Mercy Med of Columbus** ..........................(706) 507-4687 or (706) 507-9209
www.mercymedcolumbus.com
Two sites:
3702 Second Ave Columbus, GA 31904 ......................(706) 507-9209
Hours:  M, Tu, Th 8:30am – 12:00pm and 1:00pm – 5pm, W 8:30am – 12:00pm
3679 Steam Mill Rd Columbus, GA 31906 ......................(706) 507-4687
Hours:  M, Tu, Th 8:30am – 12:00pm and 1:00pm – 5:00pm, W, F 8:30am – 12:00pm
**Description:** Providing community primary care for insured and uninsured clients.
**Requirements:** Call for appointment. No walk-ins.
**Fee:** Based on income with sliding fee scale starting at $30.00.

**Piedmont Columbus Regional – Midtown** ..................(706) 571-1000
(Previously called Medical Center Hospital and Midtown Medical Center)
710 Center St
Columbus, GA 31901

**Peach Care for Kids – Georgia** .............................(877) 427-3224
www.peachcare.org
Peach Care for kids is a comprehensive health program for uninsured children living in Georgia. The health benefits include:
- Primary Service Prescription medications Dental and Vision Care
- Preventive Service Mental Health Care  Emergency Room Services
- Hospitalization
- To apply for Peach Care call (877) 427-3224 or (877) GA PEACH.
- Enrollment forms are also available at local county DFACS Offices.

**Russell County Health Department** ..........................(334) 297-0251
www.alabamapublichealth.gov/russell
1850 Crawford Rd
Phenix City, AL 36867
**Hours:** M – F 7:30am –5:00pm, by appointment only.
**Description:** Provides immunizations (call for what is not available), family planning, STD check, home health and skin test. WIC, a supplemental food program for women with children, is provided also.
**Requirements:** Photo ID and proof of residence

**St. Francis Hospital** ............................................(706) 596-4000
2122 Manchester Expwy
Columbus, GA 31904

**Unity Wellness Center** ......................................(800) 799-4967
Primary clinic phone number .....................................(334) 749-3593
122 N. Twentieth Street, #26
Opelika, AL 36830
Hours: M – F 8:00am – 4:30pm  
Description: Provides case management, transportation to appointments, medical assistance and education to people who are HIV positive or have AIDS.

Valley Healthcare System, Inc. ..........................................................(706) 322-9599  
www.valleyhealthcolumbus.com  
Main Site:  
Medical, Dental, Vision and Behavior Care ......................(706) 322-9599 x1801  
1600 Ft. Benning Rd  
Columbus, GA 31903  
Hours: M – F 8:00am – 5:00pm

Additional Sites:  
Medical and Dental Care..........................................................(706) 987-8216  
94 McCravy Rd  
Fortson, GA 31808  
Hours: Call for hours.

Medical Care........................................................................……(706) 665-2585  
Dental Care .............................................................................(706) 665-2139  
341 N. Washington Ave  
Talbotton, GA 31827  
Hours: Call for hours.

Description: Free primary healthcare including dental and pharmacy for homeless. Others on a sliding fee.  
Requirements: Patient has to be a participant with a local homeless service provider to be considered homeless and receive a referral from that organization. Picture ID, proof of income and wage inquiry if no income present is also required.

VA Columbus Based Outpatient Clinic .................................(706) 257-7200  
1310 Thirteenth Ave  
Columbus, GA 31901  
Hours: M – F 8:00am – 4:30pm  
Description: Medical services for Veterans.

VA Hospital – Tuskegee ......................................................(800) 214-8387  
www.centralalabama.va.gov  
2400 Hospital Road  
Tuskegee, AL 36083  
Description: Medical services for Veterans.

Prescription Assistance

Abbott Laboratories.................................................................(800) 222-6885  
www.abbviepaf.org  
Description: Apply online for 90 day supply. Only particular prescriptions available for individuals not covered by any private, public, or Medicaid Part D
prescription coverage programs. Must be less or equal to Federal Poverty Guidelines. Exception: May have insurance or higher income, but with large medical or prescription bills you may appeal.

**GSKforyou (Patient)**..............................................................(888) 825-5249
[www.gskforyou.com](http://www.gskforyou.com)
Description: Assistance with medications for individuals who are uninsured or covered by Medicare Part D, help with certain vaccines, reimbursement assistance, and co-pay and patient assistance for specialty products.

**G.S.K. Patient Assistance Program (Provider/Advocate)**.............(877) 942-9710
[www.GSKpatientassistanceprogramportal.com](http://www.GSKpatientassistanceprogramportal.com)
PO Box 29038
Phoenix, AZ 85038-9038
Description: Free medications to low income consumers up to 250% of poverty level. Enroll by phone.

**Mercy Med of Columbus**..............................................(706) 507-4687 or (706) 507-9209
3702 Second Ave Columbus, GA 31904
3679 Steam Mill Rd Columbus, GA 31906
Description: Assistance with medication as available. Eye glasses assistance available through Steam Mill Rd site.
Requirements: Call for eligibility.

**Partnership for Prescription Assistance** ...................................(888) 477-2669
[www.pparx.org](http://www.pparx.org)
Description: Application is online
Must provide household income, names of prescriptions, age of person, and what state of residence in the household.

**Pharmaceutical Project for Seniors (Georgia Care)** .................(706) 256-2900
Description: Call and request application. If medications are on drug list, consumers can receive a discount card to purchase medication. $400 maximum limit.

**St. Anne’s Outreach** .............................................................(706) 568-1592
1820 Box Rd
Columbus, GA 31907
Hours: M – Th 9:00am – 11:00am
Description: Will need a referral letter from agency. Please call to make sure funds are available before sending client with referral. Need printout from pharmacy with price listed. If medication is too expensive then program will pay a portion of the cost. Assistance is available for life sustaining medications only. Assistance is available for Ensure and Depend undergarments. Referral from medical professional required.
United Way .........................................................................................(706) 327-3255
www.unitedwayofthecv.org
1100 Fifth Ave
Columbus, GA 31901
Hours: M – F 8:30am – 5:00pm
Description: Distributes FamilyWize Prescription Drug Discount Cards. Cards offer discounts off prescription drugs at participating locations. Visit website or call for a list of locations.

Mental Health Treatment

American Work Inc. .................................................................(706) 494-7776
421 Twelfth St
Columbus, GA 31901
Hours: M – F 8:00am – 5:00pm, initially by appointment only.
Description: Provides outpatient mental health to substance abuse treatment to adults. Services include assessment, crisis, intervention, individual, family and group counseling, Psychiatric and Nursing Services. Services provided on a sliding scale fee and services are not refused based on inability to pay.
Requirements: Must complete application to receive services.

Bradley Center .............................................................................(706) 320-3753
(Program of St Francis Hospital)
2000 Sixteenth Ave
Columbus, GA 31901
Hours: 24 hours /7 days a week
Description: The Bradley Center offers acute care for mental health issues. The Bradley serves both emergency rooms and help is available 24/7. A person in crisis can go to the Bradley Center Lobby and request an assessment as long as there are no medical issues (not extremely intoxicated or having any injuries).
Requirements: If available, ID and insurance information.

East Alabama Mental Health Center..............................................(334) 298-2405
3170 Martin Luther King Jr. Pkwy South
Phenix City, AL 36869
For 24 hours emergency hotline, call (800) 815-0630
Description: Provides medical assistance for addictions, mental illnesses and mental retardation.
Requirements: Must meet criteria for diagnosis of serious mental illness.
Fee: Based on a sliding scale.

GA Crisis and Access Line .........................................................(800) 715-4225
www.georgiacollaborative.com/gcal.html
Description: 24/7 mental health, alcohol or drug assistance hotline.
NAMI ...........................................................................................................................................(706) 320-3755  
www.namicols.org  
4411 Rosemont Dr  
Columbus, GA 31904  
Description: Mental Illness advocacy and information. General education – programs are every 3rd Monday of the month at 6:00pm. In addition NAMI Columbus has weekly NAMI connection (Adult Recovery) support group (Meets Saturdays 1:00 – 2:30pm at the Bradley Center) and a weekly families/friends support group (meets Mondays 6:00 – 7:30pm at 4411 Rosemont Drive). See website for additional details or call.

New Horizon.......................................................................................................................................(706) 323-0174  
www.nhbh.org  
2100 Comer Ave  
Columbus, GA 31906  
Hours: M – F 8:00am – 12:00pm and 1:00pm – 2:30pm  
Description: Walk in or call to complete an intake procedure before treatment. The intake generally takes 30-45 minutes. *(A phone in a private room is available at the Homeless Resource Network for those needing to call.)* After intake a call in date will be given. Call on that date and schedule an appointment with the doctor.  
Requirements: Picture ID, Social Security Card, proof of residence, wage inquiry or other income verification, proof of insurance, birth certificate. Still begin the intake process even if not all the requirements are readily available.

P.A.T.H. Program ....................................................................................................................................(706) 596-5500  
(Program of New Horizons Behavioral Health)  
2100 Comer Ave  
Columbus, GA 31906  
Description: Projects for Assistance in the Transition from Homelessness. Connects individuals experiencing homelessness with mental health services.

Russell County Department of Human Resources .................................(334) 214-5780  
www.dhr.alabama.gov  
1003 Twenty-Fifth Ave  
Phenix City, AL 36869-5349  
Hours: M – F 8:00am – 4:30pm  
Description: Service provides food stamps, jobs (welfare to work), TANF, child support recovery, child welfare division (social and protective services), child abuse and neglect, foster care unit and adult services (abused and neglected adults, foster homes). Quality assurance monitor cases to ensure federal guidelines are followed. A resource development for needy families. Make referrals to other resources.

Valley Health Care System ...........................................................................................................(706) 987-8336  
www.valleyhealthcolumbus.com  
1600 Ft. Benning Rd. Columbus GA 31903  
Description: Behavioral health services.
Other Programs

211 Connects Alabama ........................................... 334 area code just dial 211
if that does not connect call ...........................................(888) 421-1266
www.211connectsalabama.org
Description: Non-emergency information call center for Alabama residents.

211 Chattahoochee Valley GA & Russell County ..706 area code just dial 211
if that does not connect call ...........................................(706) 405-4775
Or text zip code and need to 898211
www.211uwcv.org
Description: 24 hour non-emergency community service information and referral call center.

Access 2 Independence .............................................(706) 405-2393
www.access2independence.com
1315 Delauney Ave, Suite 201
Columbus, GA 31901
Hours: M – F 9:00am – 5:00pm
Description: Help for people with disabilities. Teach independent living skills. Help individuals participate in life in the community and to become more independent. Help with locating other resources. Provide transition services to help in moving from school to work, nursing home/rehab to work or home through the Money Follows the Person Program.

Children and Family Connection, Inc. ......................(334) 448-1010
www.childrenandfamilyconnection.com
910 Thirteenth St
Phenix City, AL 36867
Hours: M, Tu, Th 9:00am – 6:00pm and W 9:00am-12:00pm
Description: Provide food pantry, clothing and family counseling.

Columbus Regional SOURCE ..............................................(706) 571-1946
www.columbusregional.com/about-us/community-outreach/
1900 Tenth Ave
Columbus, GA 31901
Hours: M – F 7:30am – 5:30pm
Description: Provides meals on wheels, aids in assistance with housecleaning, bathing, errands, transportation to medical appointments and day treatment. Case manager assigned to each Medicaid/SSI recipient.
Requirements: Provides assistance to Medicaid/SSI recipients only. Must be willing to utilize SOURCE provider doctor and be at required level of care.
Fee: None.
Georgia Department of Veterans…………………………………(706) 649-1264
www.veterans.georgia.gov
1512 Third Ave, Suite 3
Columbus, GA 31901
Hours: M – F 9:00am – 4:30pm

Home for Good …………………………………………………..(706) 327-3255 x 201
(Program of United Way of the Chattahoochee Valley)
1100 Fifth Ave
Columbus, GA 31901
Hours: M – F 8:30am – 5:00pm
Description: Work with chronic homeless and veterans.
Requirements: Proof of homelessness – preference to chronic and veterans. No proof of income required. Prefer clients find them through 211.

Homeless Resource Network……………………………………(706) 571-3399
www.HomelessResourceNetwork.org
PO Box 811
2221 Second Ave
Columbus, GA 31902
Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm
Description: Provides services information and referral to those experiencing homelessness. Services include mail, phone and computer services, and limited secured storage space for personal belongings. Local transportation through METRA for those who are homeless (staying in a shelter or a place not meant for human habitation) is free. Assistance in the acquisition of birth certificates, other identification documents and state ID’s including the fees is available for those who are homeless (staying in a shelter or a place not meant for human habitation). Information on how to obtain identification is available to everyone. Requirements: Information and referral is available to anyone. To use the transportation and identification components verification of homelessness is required. Clients must have a letter of verification of homelessness from an agency in order to use transportation or identification services.

Open Door Community House
Shower Program ……………………………………………………(706) 323-5518
www.opendoorcommunityhouse.org
2405 Second Ave
Columbus, GA 31901
Hours: M – F 8:00am – 10:30pm. Closed weekends.
Description: Shower program is for people who do not live in a shelter but live on the street. Hygiene packs are issued at no cost. Change of clothing, breakfast, and computer skills training provided. May earn points to wash clothes and get a free haircut.
Requirements: Homeless and sleeping outdoors
**Priority Veteran**
(866) 460-3827
www.priorityveteran.org
Tuskegee office
(334) 440-8162
608 Dibble St
Tuskegee, AL 36083
**Description:** Serves veterans across Alabama and in Muscogee County and Troup County, Georgia. Program provides veterans and their families with one-on-one assistance to locate stable permanent housing and links to resources to increase skills and knowledge to remain financially stable.
**Requirements:** Program serves veterans who are homeless or at risk of homelessness. Veterans discharged other than dishonorable. Veterans with very low income based on area income standards. Veterans with 24 months of service or with a VA Medical Card.

**River Valley Regional Commission**
**Area Agency on Aging**
(706) 256-2910
www.rivervalleyrcaaa.org
(877) 819-6348
710 Front Ave, Suite A
Columbus, GA 31901
**Hours:** M – F 8:00am – 5:00pm
**Description:** Provides home delivered meals, congregate meals, respite, homemaking and personal care.
**Requirements:** Must be 60 or over and have a documentable physical disability.
**Fee:** Based on household income. Call for application.

**SafeHouse**
(706) 322-3773
www.safehouse-ministries.com
2101 Hamilton Rd
Columbus, GA 31904
**Hours:** M – F 8:00am – 5:00pm, Sa 8:00am – 4:00pm, Su 8:00am – 2:00pm
**Description:** Resource center for individuals in recovery and recently released from incarceration.

**Sexual Assault Support Center Hot Line**
(706) 571-6010
**Hours:** 24 hours a day 7 days a week
**Description:** Support of victims or family members of sexual assault. Call to speak with a counselor. The assault can be recent or in the past. The support center works with and can assist with the 911 and hospital process.

**South Atlantic Center for Veterans Education and Training**
(706) 593-3393
www.gcvret.org
1179 Henry Ave, Unit 5051
Columbus, GA 31906
**Hours:** Call for appointment.
**Description:** Assists homeless veterans and veterans who are at risk of becoming homeless. Provides referrals and organizes annual Stand Down.
**Requirements:** Veterans only.
St. Patrick’s Lazarus Society ..........................(334) 298-8552
607 Sixteenth St
Phenix City, AL 36867
Hours: W, F 9:00 am – 11:30am
Description: Faith based social service outreach; Homeless prevention, food, clothing and blanket. Program will provide assistance for Alabama residents when fund are available.

Teens Empowerment Awareness w/Resolutions (TEARS)....(334) 291-6363
www.tearsinc.org
1005 S Railroad St
Phenix City, AL 36867
Description: Work with youth to make good decisions to lead to success.

Volunteers of America .................................................................(706) 604-1032
www.voasoutheast.org
5820 Veterans Pkwy, Suite 202
Columbus, GA 31904
Description: Work with Veterans through the Supportive Services for Veteran Families Program (SSFV).

Welcome Home ..........................................................(706) 653-1650
(Program of Open Door Community House)
www.opendoorcommunityhouse.org
2405 Second Ave
Columbus, GA 31901
Hours: Call for assistance
Description: Provides case management and all that entails to homeless women and homeless women with children. Women can receive up to 6 weeks of free childcare while looking for employment or until the first full paycheck. Once gainfully employed, this program can assist with moving expenses, rental deposit and the first month’s rent into permanent housing. Assistance with transportation, clothing, counseling, medical and dental services is provided.
Requirements: Woman experiencing homelessness

Rental, Mortgage and Utility Assistance Services

NOTE: Requirements vary by agency, program, funding availability, and time of the month. Please call agencies to verify if and when assistance is being provided.

Chattahoochee Valley Episcopal Ministry, Inc. .........................(706) 327-2836
www.cvemjubilee.org
1120 Lockwood Ave
Columbus, GA 31906
Hours: Call for appointment, Tu, W, Th 9:30am – 11:00am
Description: Can assist with mortgage or rent.
Dept. of Family and Children Services ....................................................(706) 649-7311
www.dfcs.dhr.ga.gov
2100 Comer Ave
Columbus, GA 31906
Hours: M – F 8:00am – 5:00pm

Holy Family Catholic Church ..............................................................(706) 322-0098
1142 Third Ave
Columbus, GA 31901
Hours: 1st Tuesday of the month 9:00am-11:00am
Description: Offers utility assistance for past due accounts only when funding is available.
Requirements: Identification and utility bill.

Salvation Army ..........................................................…………….……………(706) 327-0275
1718 Second Ave
Columbus, GA 31902
Hours: Call M, Tu 8:45am – 2:00 pm, W 8:45am – 12:00 pm.
Description: Program provides assistance with Muscogee, Chattahoochee, and Russell counties. If wait-listed, please call back every 2 weeks to update your information.

St. Anne’s Outreach ..............................................................(706) 568-1592
1820 Box Rd
Columbus, GA 31907
Hours: M – Th 9:00am – 11:30am
Description: Please call first for financial assistance.
Utility assistance is only available with a direct phone or email referral from case worker. Case workers can call (706) 568-1592 or email outreach@sasphs.net.
No referral is needed for rental assistance. Clients can call to be placed on a waiting list on the 21st of each month. Priority is given for those with eviction notices.

Valley Rescue Mission ..........................................................(706) 322-8267
2903 Second Ave
Columbus, GA 31904
Hours: Must call for appointment.
Description: Utility assistance 1st Monday of each month.

Wynnton Neighborhood Network ...................................................(706) 327-0838
St. Thomas Episcopal Church
2100 Hilton Ave
Columbus, GA 31906
Hours: M – F 10:00am – 12:00pm calls only
Requirements: For utility assistance – only helps with previous balance, will only pay the last $75.00 - $50.00 once verified. Must have past due bill available to provide account number etc. and will only help once every 13 months.
Shelter/Housing Options

**Tip:** Start contacting the shelters as soon as you know you will need a place to stay, even if it’s a few days in advance. Most shelters only accept residents Monday through Friday between 9:00 am – 5:00 pm.

**Note:** A free warrant check is required to stay at shelters. These can be obtained from:

PUBLIC SAFETY BUILDING .........................................................(706) 653-3205
510 Tenth St Columbus, GA 31901

Emergency Shelters

**Crisis Center of Russell County** ..............................................(334) 297-4484
Hot Line Phone Number.........................................................(334) 297-4401
Address not disclosed.
Serves: Women and children who are survivors of domestic violence or sexual abuse.
**Admission policy:** Provides emergency shelter for women and children of domestic violence only. Also provides food, clothing and basic needs.

**Damascus Way** .................................................................(706) 653-2061
www.valleyrescuemission.net
1200 Eleventh Ave
Columbus, GA 31901
Serves: Women and children.
**Admission Policy:** Must interview with staff before admission. This facility is usually full but does keep a waiting list. Program offers emergency shelter to women and children for 3 – 6 months. There is a chapel requirement.

**Grace House** ...........................................................................(706) 322-3773
www.safehouse-ministries.com
Serves: Men.
**Admission Policy:** Call the phone will be answered “SafeHouse.”
Please ask to speak to person in charge of the Grace House. Potential residents must be able to live independently.

**Hope Harbor** ....................................................................(706) 324-3850
www.hopeharbour.org
Address not disclosed
Serves: Individuals who are survivors of domestic violence.
**Admission Policy:** Provides emergency shelter for women and children of domestic violence only.
House of Mercy .....................................................(706) 322-6463
1532 Third Ave
Columbus, GA 31901
Serves: Men, women and children.
Admission Policy: Must interview with Johanne Harris before admission. During the first 5 days residents are not allowed to leave the campus ground. During the first 30 days residents are not allowed to work or look for work. After this 30-day period, residents can work as long as they are in before curfew. Curfew for men is 10:00 pm; curfew for women is dusk. Couples must be able to show a marriage certificate for both people to stay. There is a chapel requirement.

Salvation Army .................................................................(706) 327-0275
www.salvationarmy-georgia.org
1718 Second Ave
Columbus, GA 31901
Serves: Men only.
Admission Policy: Hot meal is served daily at 5:00 pm. Check in is approximately 6:30 pm, depending on weather. Photo ID and a police warrant check are required. The first 7 consecutive nights are free and $8 a night or $50 a week thereafter. Fees may be reduced or waived for residents who are making strong efforts to find work, but still have no income. Residents must leave at 7:30 am in the morning but may leave their belongings if they plan on returning that evening.

Trinity House.................................................................(706) 641-8485
www.safehouse-ministries.com
Serves: Women and children only.
Admission Policy: Call the phone will be answered “SafeHouse.”
Please ask to speak to person in charge of the Trinity House.

Valley Rescue Mission ............................................................(706) 322-8267
Also known as Howard Mott Center
www.valleyrescuemission.net
2903 Second Ave
Columbus, GA 31904
Serves: Men only.
Admission Policy: Daily check in is between 2:30pm – 6:30pm. Since the shelter fills up quickly, it is recommended that an individual check in as early as possible. Residents must leave the premises by 7:00 am with all of their belongings. Valley Rescue is not responsible for items left behind. Residents are allowed to stay up to 90 days in a 12-month period. Picture identification and police warrant check are required. There is a chapel requirement.

Transitional Shelters

House of T.I.M.E. ...............................................................(706) 327-6836
www.thehouseofTIME.org
1200 Wynnton Rd
Columbus, GA 31906
Serves: Women with chemical dependency only.
**Admission Policy:** Age requirement of at least 18 and must be homeless. House of T.I.M.E. is a transitional shelter for chemically dependent women. An application, interview and specific lab test results are required. Residents must have completed some type of detoxification before entering the program. This is an intensive program with an employment component. The length of stay is generally 9 months to 2 years.

**Open Door Community House** ..............................................(706) 323-5518
[www.opendoorcommunityhouse.org](http://www.opendoorcommunityhouse.org)
2405 Second Ave
Columbus, GA 31901
Serves: Women only.
**Admission Policy:** Must apply at Open Door Community House and show verification of homelessness. Residents are allowed to work any shift.

**Valley Interfaith Promise** ..............................................(706) 494-6348
[www.valleyinterfaithpromise.com](http://www.valleyinterfaithpromise.com)
P.O. Box 1141
Columbus, GA 31902
Serves: Families with minor children only.
**Admission Policy:** Families must be willing to stay at the facilities of various religious congregations during the hours of 5:30pm – 7:00am. Individuals must make concerted effort to gain employment and permanent housing. Usual length of stay is 30 days but extensions may be granted. Applications are by phone only. Documentation of homelessness must be provided and police warrant check for all adults. Any applying family member must not be chemically dependent or have any acute mental illnesses. There are random drug screenings.

**Single Room Occupancy**

**Job's House** .................................................................(706) 571-2873 x2834
1235 Fifth Ave
Columbus, GA 31901
Serves: Men.
**Admission Policy:** Must apply in person at the Columbus Housing Authority at 1180 Martin Luther King Blvd, Columbus, GA 31906, M – F between 9:00am – 4:00pm. Applicants must provide the following birth certificate and Social Security card, verification of homelessness and verification of income or lack of income. **Description:** Each resident has his or her own room with a door that locks, but must share bathroom facilities. There are no kitchen facilities in the building. The manager must approve microwaves and small refrigerators. If employed, a resident must pay a third of his/her gross income up to a set limit. If a resident is not employed, the rent is $0. The length of stay is indefinite.
**Personal Care Homes/Assisted Living**

**Georgia**
For a complete list of Nursing, Personal Care and Community Living Arrangements in Georgia, visit the Georgia DHR website at the following link: [http://167.193.144.247/](http://167.193.144.247/)

**Permanent Supportive Housing**

**Homeless to a Home** .................................................................(706) 327-6836  
(Program of House of TIME)  
1200 Wynnton Rd  
Columbus, GA 31906  
www.thehouseofTIME.org  
Description: Provides homeless women with a decent, safe and permanent home with an array of supportive services designed to promote independence.  
Requirements: Must be over 18, homeless and have a documented disability.  
Fee: None, but is required to pay 30% of their gross income to defray cost of housing and utilities. No income is required upon entry.

**New Horizons Shelter Plus Care Program** .................................(706) 596-5500  
www.nhbh.org  
2100 Comer Ave  
Columbus, GA 31906  
Description: Shelter Plus Care is a HUD funded program that assists homeless individuals with mental health disabilities in securing an apartment. Rent is based on 30% of income or if income is zero then rent is zero. Scattered throughout Columbus, a consumer shares a 2-bedroom apartment with another consumer. Rent includes utility, gas and water. Placement is in existing apartments.  
Requirements: Must be homeless and have a mental health disability.

**Stewart Community Home** ......................................................(706) 327-2707  
www.sch-info.org  
1125 Fifteenth St  
Columbus, GA 31901  
Description: Serves homeless adults not capable of completely caring for themselves due to mental illness, limited physical disabilities or aged. The SCH, a 72-bed facility, offers nutritious meals, life skill activities, 24-hour protective care, transportation to medical appointments, and watchful oversight of medications, case management and laundry facilities.  
Requirements: Must be over 18 and homeless with a mental or physical disability. Individual must be interviewed. Cannot require skilled nursing, must have documentation of disability and cannot be violent or combative.

**Public Housing**

**Columbus Housing Authority** ..................................................(706) 571-2873  
1180 Martin Luther King Blvd (rental office)  
Columbus, GA 31906
**www.columbushousing.org**
Hours: M – F 9:00am – 4:00pm. Closed for lunch 12:00pm – 1:00pm.
Public housing applications are received: M – F 9:00am – 4:00pm
**Requirements:** Age 18 and older to apply, income cannot exceed applicable limits and must meet HUD guidelines. Documents required are social security card, birth certificate on every family member in household, photo ID and verification of income. Provides housing assistance under the HAPP (Section 8) program or public housing. The waiting list varies. Under public housing, rent is based on 30% of income. Residents are responsible for electrical services and must pay for excess gas and water. Applicants must qualify within income limits.

**Phenix City Housing Authority** .........................................................(334) 298-7803
200 Sixteenth St
Phenix City, AL 36867
**Hours:** M – Th 8:00am – 6:30pm
**Requirements:** 18 years old or older. Documents needed for application, criminal background check, previous landlord check, birth certificate, social security card and verification of income. If no income, must be able to pay utilities. Provides housing assistance under the HAPP (Section 8) program or public housing.

**Tip:** Useful website:  [www.lowincomehousing.us](http://www.lowincomehousing.us)

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**Privately Owned Property Offering Subsidized Housing**

**Ballard Way Apartments** .................................................................(706) 561-9758
5600 Hunter Rd
Columbus, GA 31907
**Description:** Low income apartments.
**Requirements:** Based on income, call office for more information.

**Bull Creek Apartments** .................................................................(706) 563-6001
17 Creek Way
Columbus, GA 31907
**Description:** Low income family apartments.
**Requirements:** Income based. Call for more information.

**Calvary Community** .................................................................(706) 596-1111
7482 Old Moon Rd
Columbus, GA 31909
**Description:** Low Income senior apartments.
**Requirements:** Must be 62 or older. Income based. Call office for details.

**Columbus Gardens Ltd** .................................................................(706) 322-7333
425 Third Ave
Columbus, GA 31901
**Description:** Low income apartments.
**Requirements:** Need to call office to apply.
Columbus Villas .........................................................(706) 563-3404
6016 Georgetown Dr
Columbus, GA 31907
Description: Low income family apartments.
Requirements: Call office for more details.

Farrfield Manor ..............................................................(706) 687-1842
419 Farr Rd
Columbus, GA 31907
Hours: M – F 9:00am – 5:00pm. SA by appointment only
Description: Independent Affordable Senior Housing. 1 bed 1 bath total electric apartment.
Requirements: 62 or older, Income Limitations. Rent is 30% of income.

Northgate Village Apartments ...........................................(706) 563-7404
4400 Warm Springs Rd
Columbus, GA 31909
Description: Low income apartments.
Requirements: Need to call office for more information.

The Ralston ........................................................................(706) 322-7331
211 Twelfth St
Columbus, GA 31901
Description: Housing for those who are elderly and/or disabled.
Requirements: Social security card, current government issued photo ID, verification of Date of Birth, mandatory meal plan at $199.00 per month, eligibility must meet HUD program guidelines, persons 62 and older or disabled, and pass background check. Rent is based on 30% of income. Out of pocket medical expenses can be submitted to reduce monthly income. Application process includes criminal background check and credit check. Service coordinator is available to assist residents with transportation to medical appointments and many other community services. Emergency cord in every room for emergency assistance.

Renaissance Villa Apartments ...........................................(706) 327-7796
2701 Buena Vista Rd
Columbus, GA 31906
Hours: M – F 9:00am – 5pm
Description: Low income apartments
Requirements: Call for more information on how to qualify.

Saint Mary’s Woods Estates ..............................................(706) 682-6020
4244 St. Mary’s Rd
Columbus, GA 31907
Description: Low income apartments and senior housing
Requirements: 62 years old and meet income requirement Call M – F 9:00am – 5:00pm on how to qualify.
Waverly Terrace .................................................................(706) 323-0086
2829 Peabody Ave
Columbus, GA 31904
Description: Senior housing
Requirements: 62 years old and meet income requirement Call M – F 9:00am – 5:00pm on how to qualify.

Other Housing Resources

Georgia Housing Search
www.GeorgiaHousingSearch.org
Provides Georgians with access to rental housing opportunities. Searchable by section 8 voucher, other subsidized housing, proximity to bus stops, hospitals, and schools, senior housing, location and number of rooms.

Habitat for Humanity .............................................................(706) 653-6003
www.columbusareahabitat.com
3520 River Rd
Columbus, GA 31904
Hours: M – F 9:00am – 5:00pm
Description: Works to develop and build affordable housing units
Requirements: Make $1,400 /month; be willing to put in “sweat equity,” currently living in substandard housing, be able to clear credit problems, and be a Muscogee county resident for at least one year.

Neighbor Works ...............................................................(706) 324-4663
www.nwcolumbus.org
345 Sixth St
Columbus, GA 31901
Hours: M – Th 7:30am – 5:30pm
Description: Help people become first time home owners.
Requirements: Household income must be at least $1000 per month for home owner assistance.

Substance Abuse Treatment

AGAPE Center .................................................................Hotline: 706-327-6078 (AA number)
214 Eighth St
Columbus, GA 31901
www.aacolumbusga.org
Hours: check website for schedule of meetings
Description: The Agape Center is a place where recovering alcoholics and other chemically dependent persons and their families and friends can meet in a safe and comfortable atmosphere. Contact the AGAPE Center for more information on time and place for Twelve Step Meetings.
Requirements: None.
American Work Inc. .............................................(706) 494-7776
421 Twelfth St 24/7 response/outreach
Columbus, GA 31901
Hours: Initially by appointment only. M – F 8:00am – 5:00pm
Description: American Work, Inc. provides outpatient mental health to substance
abuse treatment to adults. Services include assessment, crisis, intervention,
individual, family and group counseling, Psychiatric and Nursing Services.
Services provided on a sliding scale fee and services are not refused based on
inability to pay.
Requirements: Must complete application to receive services.

Celebrate Recovery
Faith based 12-step recovery program held at local churches.
Christ Community Church.................................................................(706) 565-7240
4078 Milgen Rd
Columbus, GA 31907

Columbus Alcoholics Anonymous .........................(706) 327-6078
www.aacolumbusga.org
24-hour answering service
Provides information on meetings, directions and can refer an individual to a
member about AA issues.

Damascus Way .................................................................(706) 653-2061
www.valleyrescuemission.org/shelters/damascus-way/
1200 Eleventh Ave
Columbus, GA 31901
Description: Faith-based nine-month to one year addiction recovery program for
women only.
Requirements: Attend chapel service

House of T.I.M.E. .................................................................(706) 327-6836
www.thehouseofTIME.org
1200 Wynnton Rd
Columbus, GA 31906
Hours: M – Th 9:00am – 5:00pm, F 9:00am – 2:00pm
Description: House of T.I.M.E. is a transitional shelter for chemically dependent
women. An application, interview and specific lab test results are required.
Women must have completed some type of detoxification before entering the
program. This is an intensive program with an employment component. The
length of stay is generally 6 - 24 months.
Requirements: Must be female, 18+ yrs. old and be homeless.

Journey to Recovery Program .............................................(706) 561-5535
New Horizons Behavioral Health
1441 Boxwood Blvd, D18
Columbus, GA 31906
www.nhbh.org
Hours: M – F 9:00am – 5:00pm
Description: In-patient substance abuse treatment program. Sixteen bed facility serving men and women. (8 beds for men and 8 beds for women) Provides day treatment program for individuals with strong desire to stay free of drugs. Night treatment program available. Twelve step program and other activities. Weekly group sessions to access progress. Violators of House Rules will be discharged.

Requirements: Substance abuse diagnosis.

**Midtown Recovery Program** .............................(706) 327-0279
New Horizons Behavioral Health
4411 Rosemont Dr
Columbus, GA 31904
[www.nhbh.org](http://www.nhbh.org)
Hours: M – Th 8:00am – 4:00pm for intake, Day program operates M – F 9:30am – 3:30pm. Evening program operates M, W, F 6:00pm - 9:00pm.

Description: Midtown Recovery is a peer support program where individuals with substance abuse issues come to discuss their recovery. Peer support is led by consumers. Individual counseling may be requested by the consumer. Individuals attend educational classes on alcohol and drug use and are introduced to support groups such as AA, NA, and CA. Sponsorship is encouraged. Transportation is provided for those in need.

Requirements: Substance abuse diagnosis and assessment from New Horizons.

**Valley Rescue Mission** ..............................................(706) 322-8267
[www.valleyrescuemission.org](http://www.valleyrescuemission.org)
2903 Second Ave
Columbus, GA 31904

Hours: M – F 9:00am – 4:00pm

Description: Faith-based substance abuse rehabilitation program. 3 phase program. 1st Phase – 90 days plus at VRM. 2nd phase – “Crossroads” works on the individual’s spirituality and personal development. 3rd phase – Transitional phase (optional). Helps individuals obtain a job and a place to stay when no other housing is available.

Requirements: Must complete application. Individual cannot be sex-offender. Phase III-Graduates from Phase II may return to the VRM and work in the community for 90 days with assessment and approved for additional time on a case by case basis. This allows time for individual to save money to support independent living in a community.

Transportation

**Homeless Resource Network** .................................(706) 571-3399
P.O. Box 811
2221 Second Ave
Columbus, GA 31902

Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm

Description: Free bus passes for homeless individuals seeking to end their homelessness.
Requirements: Must be homeless (living in a homeless shelter or on the street) and have a letter of verification of homelessness stating where the individual is sleeping from an agency in order to use Homeless Resource Network transportation services.

METRA Transit .................................................................(706) 225-4581
www.columbusga.org/metra (706) 225-4673
814 Linwood Blvd
Columbus, Georgia 31901

Single ride:
Adult – $1.30
Adult, Fort Benning – $1.90
Senior Citizen/Disabled – $0.65
Senior Citizen/Disabled, Fort Benning – $0.95
Student – $1.00 (ID required)
Child (Taller than fare box) – $1.30
Child (Shorter than fare box in seat) – $1.00
Child (Shorter than fare box in arms) Only one child can be held. – FREE
Uptown Express – $0.55
Dial-A-Ride – $2.50 (Must fill out an application for this program and ID required)

Regular pass:
7 day adult pass $15.50
14 day adult pass $28.00
31 day adult pass $53.00

Disability pass:
Requirements: Identification and Medicare card or certificate of disability from doctor.
METRA disability identification card can be purchased for $5.00.
7 day disability pass $7.75
14 day disability pass $14.00
31 day disability pass $26.50

Senior pass:
Requirements: 62 or older
Pricing same as Disability pass

Student pass:
Requirements: Must be enrolled in classes and show student ID
METRA student Identification card is $ 6.00
31 day student pass $23.00

Phenix City Express – PEX.................................(334) 749-9092 or (877) 743-3739
www.lrcog.com/pex.html
Hours: M – F 8:00am – 4:00pm
Drivers do not make change. You must have correct change for each fare listed above. Fare cards can be bought from the bus driver.

**Single Ride:**
- Adult – $1.00
- Senior Citizen/Disabled – $0.50
- Child (5-17) – $0.75
- Child (under 5) – FREE

**Fare cards (15 trips):**
- Adult – $14.00
- Senior Citizen/Disabled – $7.50
- Child (5-17) – $11.25
- Child (under 5) FREE

**Pex Paratransit Fares:**
- Requirements: must be certified by a physician to ride the paratransit.
  - $2.00 one way – inside the city limits of Phenix City and inside the city limits of Columbus for medical visits only.